When Accompanied by a Savings Card 98.4% of JORNAY PM[®] Commercial Prescriptions are APPROVED Regardless of Their Insurance Coverage





Source: IQVIA FIA Data, (Jan -Dec 2023)

Please see accompanying Full Prescribing Information, including Boxed Warning.



Please call **877-938-4766**, press **1** if you have issues with processing; press **2** if you need to locate pharmacy stocking

Instructions on How to Process the JORNAY PM® Savings Card



Step 1: Instructions for ALL Pharmacies

- 1. Submit the primary claim to patient's insurance provider for this prescription.
- 2. Submit the Savings card as secondary transaction using one of the applicable coverage codes below.

Insured,	Insured,
Covered	Not Covered
Use code	Use code

 The secondary transaction should be submitted to CapitalRx using the Group (06780144), BIN (610852), PCN (2001) and Patient ID on the Savings card.

IMPORTANT NOTE: Each pharmacy may have its own set of processing systems and procedures. As such, these instructions may not always work

To Troubleshoot Please call 877-938-4766

Step 2: Instructions if Step 1 does not work

Walgreens®

If a patient's primary insurance rejects due to Prior Authorization, Step Edit, or NDC Block, remove the TPR exception by cashing out the claim in IC+, then

- 1. Open SDL.
- 2. Submit to primary insurance.
- 3. When primary insurance is rejected, click CANCEL.
- 4. Select the secondary plan ID.
- 5. Click COB.
- 6. Confirm the primary insurance BIN is populated.
- 7. Verify OCC 03 is active.
- 8. Click OK, then SUBMIT.

If problem persist, please call the Walgreens Danville Accounting Center at 1-877-422-7702, Monday-Friday, 8 am to 5 pm ET

CVS®

The pharmacist should simultaneously enter the patient's primary and secondary insurance information. If the patient's primary insurance returns a Prior Authorization, Step Edit, or NDC Block,

- 1. Enter OCC 03 to override the primary insurance.
- 2. Choose additional information.
- 3. Set plan ID to therapy first.

If unable to resolve the issue, please contact the CVS Help Desk/Insurance Company and apply the secondary insurance.

Target[®]

FOR STORES NOT CONVERTED TO CVS. Simultaneously enter the patient's primary and secondary insurance information. If the patient's primary insurance returns a Prior Authorization, Step Edit, or NDC Block, the system will instruct the pharmacist to continue to the next screen, which should be the coupon program.

Walmart[®]

- 1. Submit a split bill with the primary insurance card and guarantee card. When the primary insurance card is rejected, press F10.
- 2. Select Other payer type 3 (BIN and Other Payer ID).
- 3. Use the appropriate BIN* for the other insurance.
- 4. Choose guarantee card again at the top of the screen.
- 5. Select Other coverage exists from the drop-down at the bottom.
- 6. After the claim is split billed, access the claim in Resolution.
- 7. Verify the rejection from the primary insurance card is nonworkable.
- 8. Delete the primary insurance card from the payment section of the Resolution screen.
- 9. Press F10 and select OCC 03, then hit accept.
- 10. Submit from Resolution screen, then submit again.
- 11. When the claim rejects again, delete the primary insurance card.
- 12. Submit the claim again.

*Other insurance on a coordinated claim

Publix[®]

Simultaneously enter the patient's primary and secondary insurance information. If the patient's primary insurance returns a Prior Authorization, Step Edit, or NDC Block, the system will instruct the pharmacist to continue to the next screen, which should be the coupon program.